

October 2011

Out of hours works for utility reconnections

DURATION OF WORKS

- Utility diversion works and out of hours work until end of October 2011
- Weekday working hours 08.00 until 18.00
- Out of hours working hours 20.00 until 06.00 – may occur every night
- Saturday working hours 08.00 until 16.00 (noisy work until 13.00 only)
- Sunday working hours 08.00 until 18.00 (no noisy work)
- One hour start up and shut down periods

WHAT TO EXPECT

- Use of floodlights on site
- Possible disruption to services
- Notification of disruption to services by utility companies

WHAT WE WILL DO

- Ensure pedestrian access to properties is maintained
- Ensure access for deliveries to nearby buildings
- Set up fencing, hoarding and acoustic barriers to carry out work safely and mitigate the impacts of noise and dust
- Monitor noise and dust to keep within permitted levels

Further out of hours works are required to complete this phase of utility diversions by the end of October 2011. Works will take place in night time hours and at weekends between now and the end of October. The works and hours have both been authorised by the local authorities.

The remaining works to be carried out will be:

- Excavations in Moorgate and Moorfields will be backfilled over the next two weeks within normal working hours.
- Lifting the lids of utilities chambers to install cables and to make the final connections to the water, gas and telecommunications supplies. The chambers are located across the entire Moorgate area.

It is necessary for the connection works to be carried out in the evening and at weekends in order to minimise disruption to residents and businesses from possible interruptions to gas, water and telecommunications services.

Businesses affected that may experience some disruption to water, gas and telecommunications services while the works are carried out will receive written statutory notification by the utility companies involved.

Businesses and residents that will be particularly affected by these out of hours works will be notified individually by our contractor, Laing O'Rourke.

Floodlights will be used to carry out the works in order to maintain a safe working environment for workers onsite.

At the end of October Laing O'Rourke's utility diversion works in the Moorgate area will be complete.

During these works we will do everything possible to minimise disruption to the local community. We apologise for any disturbance the works may cause you if you have any questions or concerns, please contact the Crossrail helpdesk on 0345 602 3813 or email helpdesk@crossrail.co.uk.



To request information about Crossrail in Large Print, Audio, Braille, or Easy Read, please contact Crossrail as below. If you would like information in your language, please contact Crossrail, stating the language or format you require.

www.crossrail.co.uk
0345 602 3813

Audio Braille Easy Read

Arabic
تتوفر المعلومات عن مشروع «كروس ريل» (Crossrail) بلغات مختلفة وتسجيل صوتي على كاسيت وبلغة بريل. يرجى وضع علامة في المربع المناسب لمعرفة الطريقة التي تطلبها. اضع اسمك وعنوانك واعيده الى «كروس ريل» على العنوان المذكور أدناه.

Bengali
বিভিন্ন ভাষাতে, অডিও এবং ব্রেইল ফরম্যাটে ক্রসরেল সম্বন্ধে তথ্যাবলী পাওয়া যাচ্ছে। আপনার যে ফরম্যাটে দরকার সেটার পার্শ্বের ঘরে টিক্ চিহ্ন দিন। আপনার নাম এবং ঠিকানা লিখে নিচে উল্লেখিত ক্রসরেলের ঠিকানায় চিঠিটি ফেরত পাঠান।

Chinese
關於橫跨鐵路(Crossrail)的資訊備有不同語文版本，錄音磁帶和盲文。請在相應方格內打鉤表明你的需求，並寫上姓名和住址，然後寄回以下地址。

Greek
Οι πληροφορίες για το Crossrail είναι διαθέσιμες σε διάφορες γλώσσες, σε ηχογραφήσεις και σε Μπράιλ. Επιλέξτε το κατάλληλο πλαίσιο για την επιθυμητή μορφή. Σημειώστε το όνομα και τη διεύθυνσή σας και επιστρέψτε το παρόν στο Crossrail στην παρακάτω διεύθυνση.

Gujarati
ક્રોસરેલ બાબત માહિતી અનેક ભાષાઓમાં, ઓડિયો અને બ્રેલમાં ઉપલબ્ધ છે. તમને જે ફોર્મેટમાં આવશ્યક હોય, તેની સાથે આપેલ બોક્સમાં મહેરબાની કરીને ટિકનું ચિહ્ન કરો. પોતાનું નામ અને સરનામું લખો અને નીચે જણાવેલ સરનામે આને પાછું મોકલો.

Hindi
क्रॉसरैल के बारे में जानकारी अनेक भाषाओं में, ऑडियो और ब्रैल में उपलब्ध हैं। आपको जिस फॉर्मेट में जरूरत हो, उस के साथ दिये बॉक्स में कृपया टिक का निशान लगायें। अपना नाम और पता लिखें और निम्नलिखित क्रॉसरैल के पते पर इसे वापस भेजें।

Punjabi
ਕ੍ਰੌਸਰੇਲ ਬਾਰੇ ਜਾਣਕਾਰੀ ਅਨੇਕਾਂ ਜ਼ਬਾਨਾਂ 'ਚ, ਔਡੀਓ ਅਤੇ ਬ੍ਰੇਲ 'ਚ ਉਪਲਬਧ ਹੈ। ਜੁਹਾਨੂੰ ਜ਼ਿਹਰੇ ਵੀ ਫ਼ਾਰਮੈਟ 'ਚ ਲੋੜ ਹੈ ਉਸ ਦੇ ਨਾਲ ਦਿੱਤੇ ਖ਼ਾਨੇ 'ਚ ਚਿੰਨ੍ਹਾ ਕਰਕੇ ਟਿਕ ਦਾ ਨਿਸ਼ਾਨ ਲਾਓ। ਆਪਣਾ ਨਾਂ ਅਤੇ ਪਤਾ ਲਿਖੋ ਅਤੇ ਹੇਠ ਦਿੱਤੇ ਕ੍ਰੌਸਰੇਲ ਦੇ ਪਤੇ 'ਤੇ ਇਸ ਨੂੰ ਵਾਪਸ ਭੇਜ ਦਿਓ।

Somali
Akhbaarta Crossrail waxaa lagu heli karaa iyadoo lagu qoray luqado kala duduwan, cajal maqal ah iyo Qoraalka Indhoolayaasha. Fadlan calaamadi sanduuqa quseeya si aad u muujiso qaabka aad u baahan tahay. Soo raacsii magacaada iyo cinwaankaada kuna soo celi Crossrail oo laga helo cinwaanka hoos ku qoran.

Turkish
Crossrail hakkındaki bilgileri çeşitli dillerde, sesli ve Braille körlük alfabesiyle yazılmış olarak alabilirsiniz. Lütfen nasıl istediğinizi gösteren kutuyu işaretleyin. Adınızı ve adresinizi de ekleyerek, Crossrail'in aşağıdaki adresine gönderin.

Urdu
کراس ریل کے متعلق معلومات مختلف زبانوں، آڈیو، بریل میں دستیاب ہیں، برائے مہربانی آپ کو جس شکل میں درکار ہیں اس حوالے سے متعلقہ خانے میں نشان لگائیں۔ اپنا نام اور پتہ کے ساتھ نیچے دیئے گئے کراس ریل کے پتہ پر واپس بھیجوائیں۔

Vietnamese
Thông tin về Crossrail có sẵn bằng nhiều thứ tiếng, ghi âm và Braille (ngôn ngữ dành cho người mù). Xin vui lòng đánh dấu vào ô liên hệ để biểu lộ dạng thức yêu cầu. Hãy ghi tên và địa chỉ đồng thời hoàn lại cho Crossrail theo địa chỉ dưới đây.

Please state other language required below

Return this form by post:

FREEPOST CROSSRAIL
(no postage or address required)

Helpdesk 24 hours, 7 days a week

Telephone: 0345 602 3813
E-mail: helpdesk@crossrail.co.uk

Drop in to our Visitor Centres

West End Visitor Information Centre
16-18 St Giles High Street, WC2H 8LN

Open Tuesdays and Thursdays
11.00 to 19.00

Whitechapel Visitor Information Centre
Idea Store, 321 Whitechapel Road, E1 1BU

Open Mondays and Wednesdays
11.00 to 19.00

