



## Weighhouse Street – utility works update

As part of the Crossrail works to construct the western ticket hall for Bond Street station, Costain Skanska JV on behalf of Thames Water have been undertaking utility works in Weighhouse Street.

From 20 February 2012 until completion, these works will be undertaken using extended working hours from 6pm until 8pm Monday to Friday. Works undertaken during these times will be manual labour which should minimise any impact to the community.

We also have an urgent requirement to undertake a connection to a water main to continue to carry out important sewer diversion works along Weighhouse Street. The unplanned connection is critical and needs to be undertaken tonight (16 February) from 11pm and carried through into the early hours of Friday morning until 4am.

During the connection works there may be short durations when the water is turned off to West One to allow the switch over to the temporary water main. We are undertaking this work outside of normal working hours to ensure that there is no disruption to the water supply during the day. Thames Water has notified those who will be affected by the expected disruption to the water supply as required.

In order to make the connection, we will be using cutting equipment and a compressor inside the existing excavation on Weighhouse Street. Acoustic blankets will surround the areas where we will be working and the noise levels will be kept to a minimum as agreed with Westminster City Council. We apologise for the short notice given for these urgent works.

Please note that while we will endeavour to keep to these programmed dates, delays may occur. We will do everything possible to minimise disruption to the local community and we apologise in advance for any inconvenience caused as a result of our works. If you have any queries, please contact the Crossrail 24-hour public helpdesk on 0345 602 3813.

### Duration of work

- Weekday working hours 08:00 until 20:00
- Saturday working hours 08:00 until 13:00
- Urgent water connection from 11pm on Thursday 16 February to 4am on Friday 17 February

### What to expect

- Use of road plates to allow vehicle access to West One loading bay.
- Use of mechanical equipment
- Site set up and use of heras fencing.
- Use of excavator and dumper truck
- Traffic marshals on site to help with traffic and vehicular access

### What we will do

- Maintain pedestrian access to properties
- Monitor noise and dust and keep within permitted levels
- Keep residents informed
- Use acoustic blankets around the site.
- Monitor noise and dust and keep within permitted levels

We apologise in advance for any inconvenience caused as a result of our works. If you have any queries, please contact the Crossrail 24-hour public helpdesk on **0345 602 3813** or email [helpdesk@crossrail.co.uk](mailto:helpdesk@crossrail.co.uk)

Please contact the Crossrail helpdesk if you would like to receive works information via email in advance of the printed copy. Alternatively you can sign up to receive email notifications about stations of interest by visiting [www.crossrail.co.uk/contact](http://www.crossrail.co.uk/contact) Crossrail services will commence through the central tunnelled section in late 2018 followed by a phased introduction of services along the rest of the Crossrail route.

## About Crossrail

Crossrail is the new high frequency, convenient and accessible railway for London and the South East.

When the service opens Crossrail trains will travel from Maidenhead and Heathrow in the west to Shenfield and Abbey Wood in the east via new twin tunnels under central London. It will link Heathrow Airport, the West End, the City of London and Canary Wharf.

Travelling on Crossrail will dramatically reduce journey times:

Example journey times in minutes	Now	With Crossrail
Slough – Tottenham Court Road	55	32
Romford – Bond Street	43	35
Whitechapel – Abbey Wood	49	15
Ealing Broadway – Farringdon	38	17
Heathrow – Liverpool Street	55	32
Heathrow – Canary Wharf	71	40
Maidenhead – Liverpool Street	71	46
Paddington - Canary Wharf	30	16

Drop in to our Visitor Information Centres

**West End** 16-18 St Giles High Street, WC2H 8LN

Open Tuesdays and Thursdays 11.00 to 19.00

**Whitechapel** Idea Store, 321 Whitechapel Road, E1 1BU

Open Mondays and Wednesdays 11.00 to 19.00



### QR Code

Scan with your mobile device to be taken to the 'Near You' section of our website

Information about Crossrail is available in a range of languages, audio, Easy Read and Braille. Please tick the relevant box to show the format you require. Include your name and address and return to Crossrail at the address below.

Name: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

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Audio  Braille  Easy Read

Arabic إذا رغبت في الحصول على معلومات عن الخطوط الحديدية الجديدة "كروس ريل" بلغتك الخاصة، من فضلك تكرم بوضع علامة في الخانة الموجودة على اليسار. أكتب اسمك وعنوانك، وأرسلها لنا على العنوان المبين أدناه. لا يلزم إلصاق طابع (فالبريد مدفوع سلفاً).

Bengali আপনার ভাষায় অসরেইল অর্থের জন্য, দয়া করে বাম দিকে প্রদত্ত বাক্সে টিক চিহ্ন দিন, আপনার নাম এক টিকানা অঙ্কন করুন এক নিম্নে প্রদত্ত ঠিকানায় ডাকযোগে আমাদের কাছে পাঠিয়ে দিন। এতে কোন ডাকটিকিটের প্রয়োজন নেই।

Chinese Traditional 若要獲得有關Crossrail的中文資訊，請在它左邊的方格內打勾，寫上您的姓名和地址，並寄至下面的地址。此信無需郵票。

Greek Για πληροφορίες σχετικά με το Crossrail στη γλώσσα σας, παρακαλούμε επιλέξτε το κουτί στα αριστερά, συμπληρώστε το όνομα και την διεύθυνση σας και ταχυδρομήστε το μας στην παρακάτω διεύθυνση. Δεν χρειάζεται γραμματόσημο.

Gujarati "તમારી ભાષામાં ક્રોસરેલની (Crossrail) માહિતી માટે, કૃપા કરી તમારા નામ અને સરનામોનો સમાવેશ કરી ડાબી બાજુના બોક્સમાં નિશાની કરી અને તે અમને નીચેના સરનામે ધોરત કરો. ટપાલટિકિટની જરૂર નથી."

Hindi आपकी अपनी भाषा में क्रोसरेल की जानकारी के लिये, कृपया बायीं ओर के बॉक्स में सही का निशान लगायें, अपना नाम और पता शामिल करें और नीचे दिये पते पर हमें इसे पोस्ट कर दें। स्टैप लगाने की

Polish Aby otrzymać informacje od Crossrail w języku polskim, prosimy zaznaczyć znajdujące się po lewej stronie pole, wpisać Państwa imię, nazwisko oraz adres i wysłać formularz na podany poniżej adres Crossrail. Koperta nie wymaga znaczka pocztowego.

Punjabi ਤੁਹਾਡੀ ਆਪਣੀ ਭਾਸ਼ਾ ਵਿੱਚ ਕਰੋਸਰੇਲ ਦੀ ਜਾਣਕਾਰੀ ਲਈ, ਕਿਰਪਾ ਕਰਕੇ ਖੱਬੇ ਪਾਸੇ ਦੇ ਬਾਕਸ ਵਿੱਚ ਸਹੀ ਦਾ ਨਿਸ਼ਾਨ ਲਾਉ, ਆਪਣਾ ਨਾਮ ਅਤੇ ਪਤਾ ਸ਼ਾਮਲ ਕਰੋ ਅਤੇ ਹੇਠ ਦਿੱਤੇ ਪਤੇ ਤੇ ਸਟੈਪ ਲਾਉਣ ਦੀ ਲੋੜ ਨਹੀਂ ਹੈ।

Somalian Si aad u hesho warbixno la xidhiidha Crossrail oo ku qoran luuqaddaada, fadlan sax sanduuqa xagga bidixda, ku dar magacaaga iyo cinwaankaaga, nooguna soo dir cinwaanka hoos ku qoran. Istaambo/farankaboolo looma baahna.

Tamil உங்கள் சொந்த மொழியில் குரோசரெலின் பற்றிய தகவல்களுக்கு, தயவுசெய்து இடது பக்கமுள்ள பெட்டியில் அடையாளமிட்டு, உங்கள் பெயரையும் முகவரியையும் குறிப்பிட்டு, கீழுள்ள முகவரியில் எங்களுக்கு அனுப்பவும். (முத்திரை தேவையில்லை).

Turkish Kendi dilinizdeki Crossrail bilgileri için, lütfen sol taraftaki kutucuğu işaretleyin, adınızı ve adresinizi yazın ve aşağıdaki adresten bize gönderin. Pul göndermenize gerek yoktur.

Vietnamese Để biết thông tin về Crossrail bằng ngôn ngữ của bạn, hãy đánh dấu tích vào ô bên trái, bao gồm tên và địa chỉ của bạn và gửi bưu điện cho chúng tôi theo địa chỉ dưới đây. Không cần thiết phải dán tem.

Urdu کراس ریل (Crossrail) کے بارے میں معلومات اپنی زبان میں حاصل کرنے کے لیے براہ مہربانی یسٹن طرف والے خاتمے کو ٹیک کریں اور اپنا نام اور پتہ لکھ کر اسے نیچے لکھے ہوئے پتے پر ہمیں پوسٹ کر دیں ٹیکٹ لگنے کی ضرورت نہیں ہے۔

Please specify other language

Please return to: FREEPOST CROSSRAIL (no postage required)

E-mail: helpdesk@crossrail.co.uk

Helpdesk: 0845 602 3813 (24-hours, 7-days a week)

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