



Contact: helpdesk@crossrail.co.uk or 0345 602 3813

19 September 2011

Dear neighbour,

This letter is to help explain the ongoing construction works in the vicinity of Bond Street station.

Works are underway to deliver major transport improvements in the West End.

- Crossrail Ltd is building a new station at Bond Street, which will provide access to high frequency Crossrail services
- London Underground is expanding the existing Bond Street station to reduce congestion, improve access and provide interchange with Crossrail.

As you will know, complex works are currently underway in the area. Over the next few weeks some of these activities will be completed while others are planned to begin. Working hours vary from site to site. To help you understand the complexities involved, a summary of impacts on each street is provided below, and the plan overleaf gives further details about the work taking place at each site.

Davies Street

Davies Street (between Brook Street and Oxford Street) has been closed to vehicles since early 2011, to allow the replacement of two water mains. Further work (detailed on the plan overleaf) needs to take place on Davies Street, creating constraints that require it to remain closed to vehicles until early 2012. Signed pedestrian routes will be in place, maintaining access to all properties.

Oxford Street and Stratford Place

London Underground is working with utility companies to strengthen and replace multiple services.

Please note – changes to working hours: In order to help us to complete the Oxford Street utility works before the end of November in time for Christmas trading, the City of Westminster has authorised 24-hour working, seven days a week at various utility work sites (see attached plan). Acoustic shields will be used to reduce noise, and noisier activities will be scheduled during day time hours. Our teams will continue to monitor noise levels for compliance with permitted limits.

South Molton Street: As a result of the works on Davies Street and Oxford Street, South Molton Street is operating with two-way traffic under the supervision of traffic marshals. This two-way operation will continue until the junction of Oxford Street and Davies Street is re-opened, which is due to take place at the end of October. After this, South Molton Street will revert to one-way traffic, with vehicles accessing it by making a left turn from Oxford Street.

The interfaces between the multiple work sites are complex and London Underground and Crossrail are working closely together and with third parties to plan activities and to coordinate traffic and pedestrian routes. We can be contacted by the helpline number and email address (helpdesk@crossrail.co.uk or 0345 602 3813), and should you have any enquiries about any aspect of the works we encourage you to contact us. We apologise for any disruption caused and are grateful to the local business and residential communities for their ongoing patience and co-operation whilst we work together to deliver improved transport links in the West End.

Yours sincerely,

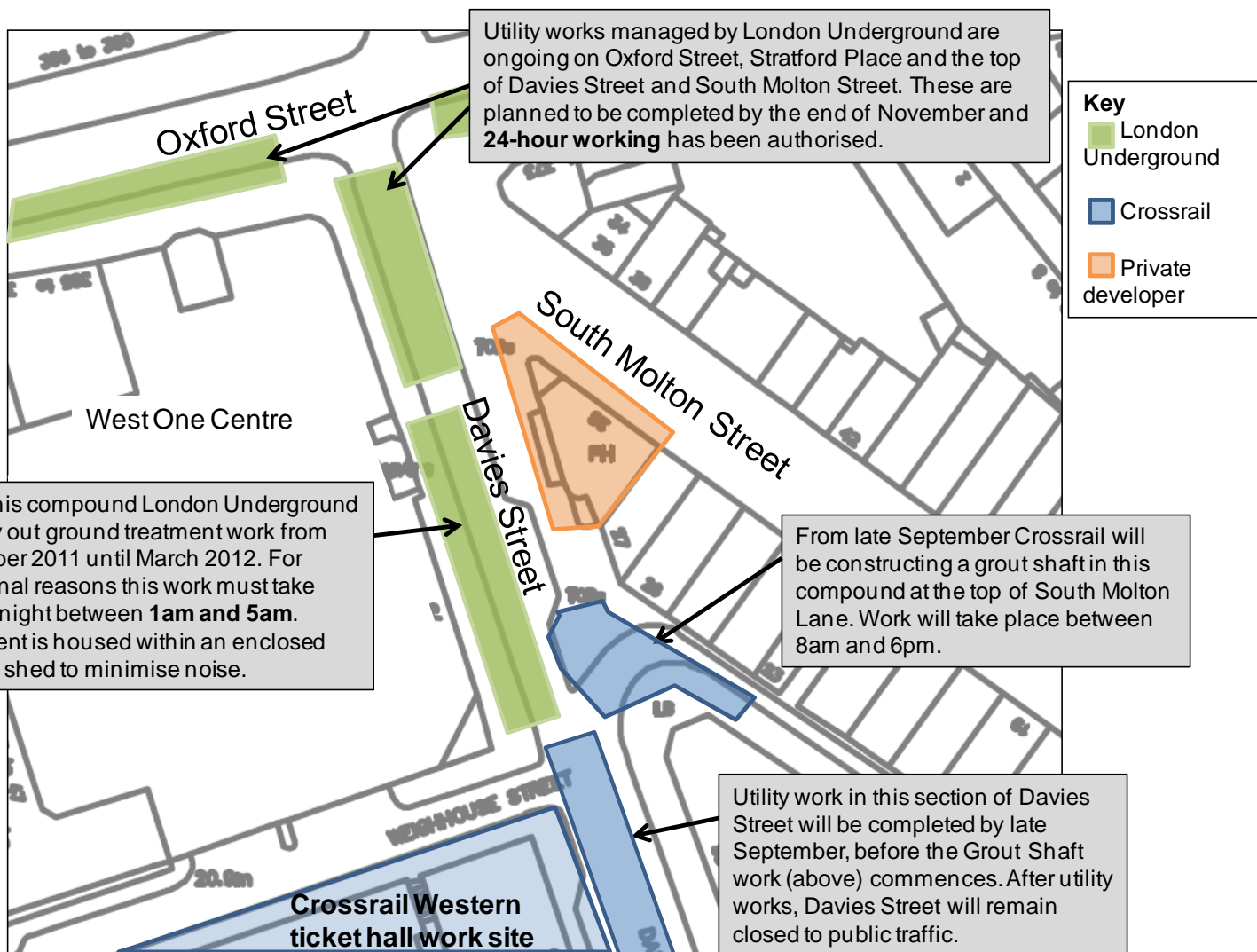


Andrew Grant
London Underground Ltd.



Paul Gibbs
Crossrail Ltd.

Plan of current and forthcoming work in the Bond Street Area



Please note that the worksites depicted in this plan are approximate.